



Client Policy & Informed Consent

Marie VanDenburgh is a certified Equine Massage Therapist. With booking a session with Marie you can expect the following:

- A detailed evaluation before starting the bodywork checking the muscles, skeletal system, and movement of the horse
- Modalities Offered: Equine Massage, Myofascial Release, Cranio-Sacral Therapy
- Marie VanDenburgh Therapy adheres to the state of Massachusetts Laws and does not diagnose, or practice medicine, and offers services in which Marie is qualified and able to do, and will refer clients to appropriate specialists if necessary and not within the scope of practice.
- Marie VanDenburgh is not responsible for the condition of any equine after any other bodyworker, massage therapist, chiropractor, vet or specialist has worked on it.
- Clients are treated professionally with respect and dignity. Clients are respected regardless of age, gender, race, national origin, sexual orientation, or religion.
- Marie VanDenburgh customizes treatment to meet the client's and equine's needs.
- Marie VanDenburgh keeps accurate and up to date records and has past records available at current sessions for reviewing and comparing.
- Marie VanDenburgh stays current with information and techniques and is enrolled in other bodywork classes to increase her knowledge and learn other techniques of bodywork and rehab.
- If an appointment needs to be cancelled and rescheduled Marie will give 24 hours notice unless there is an emergency and \$10 off the rescheduled massage

What is expected from clients:

- Sessions begin at scheduled times and end when the bodywork is done, expect it to last about an hour to hour and a half. If the session begins late due to fault of the client the session may end early at full charge so other clients with appointments are not inconvenienced
- Equines must be in a halter for the session and will be worked on wherever they are most relaxed and comfortable. Rope halters cannot be used if the horse is going to be tied to prevent injury to their poll if they pull away quickly during the bodywork.
- Payment is due at the time of service unless other arrangements have been made prior to the session. Cash, check, or Venmo is accepted.
- Returned checks will be assessed an additional fee of \$35.00. If not resolved within 7 days additional fees will be added.

- If cancellation is necessary, please do so 24 hours in advance or you will be charged \$25.00 for the appointment time. If an emergency arises it will be determined by Marie's discretion

I, _____ have read and understood and agree to terms, and treatment given by Marie VanDenburgh.

I, _____ have completed the client intake form to the best of my knowledge on ____/____/____.